

# THE BIGGEST CHALLENGES OF LOCALISATION PROJECT MANAGEMENT

Localisation Project Managers are responsible for executing an organisation's localisation strategy on a tactical level. This is a role that is absolutely vital to the success of any project, but one that comes with a multitude of complexities and challenges.

### WHAT DOES A LOCALISATION PROJECT MANAGER DO?

Localisation Project Managers oversee the entire localisation process, collaborating with team members across the organisation to move projects smoothly from start to finish.

Localisation Project Managers duties can vary greatly from company to company, but can include any or all of the following:

- Managing the localisation team, including translators, QA engineers, content managers, etc.
- Prioritising individual tasks within the project
- Helping to build the localisation strategy
- Continuously improving internal processes
- Managing the budget for each localisation project
- Organising and running QA processes
- Managing software and systems
- Creating status updates
- Reporting to stakeholders



# WHAT ARE THE CHALLENGES FOR LOCALISATION PROJECT MANAGERS?

#### LOCALISATION PROJECT SCOPE CREEP

Scope and/or mission creep is always a possibility with any project, but it is more likely to occur when goals and objectives are not clearly defined from the outset.

Clients who do not have absolute clarity about their goals tend to change their minds as the project progresses, leading to disruptions, delays and of course, frustration for the project manager and the localisation team.





#### POOR COMMUNICATION

Another common cause for scope creep (and many other issues) is poor communication skills. If the project manager doesn't provide the team leaders and members with clear expectations, directions, and continuous feedback, productivity suffers and the overall success of the project can be at risk.

### UNREALISTIC DEADLINES

Poorly defined goals can also cause problems when it comes to project planning. Without a clear overview of what needs to happen at each stage of the project timeline, Localisation Project Managers can inadvertently set unrealistic deadlines and later have to face the consequences of failing to meet them.





# BUDGET LIMITATIONS OR RESOURCE DEPRIVATION Budget and resources are two of the most important aspects of any

project, but they can also be the most problematic if the client or company falls short.

Budgets need to be clearly defined before the project starts and

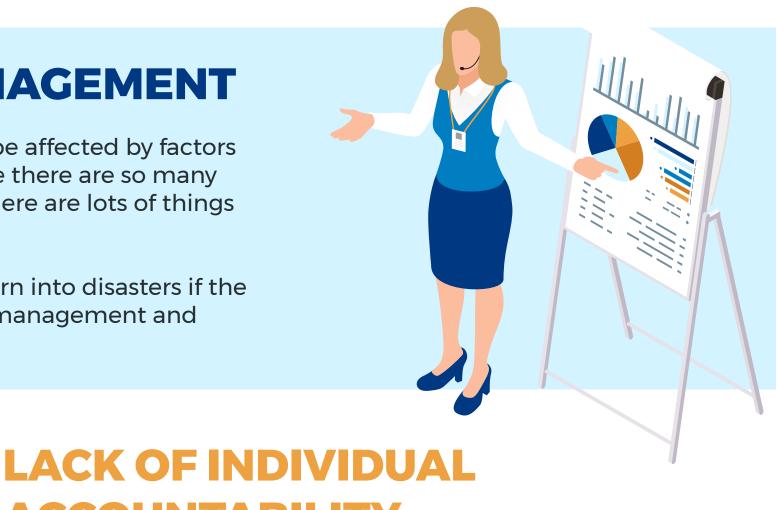
tightly controlled throughout the process since failure to do so can result in serious financial losses and/or derailment of the entire project.

## **INADEQUATE RISK MANAGEMENT**Even the most carefully planned projects can be affected by factors

beyond the project manager's control. Because there are so many variables involved in any localisation project, there are lots of things that can go wrong.

Mistakes are inevitable, but they can quickly turn into disasters if the

project manager has not taken adequate risk management and contingency measures.





# ACCOUNTABILITY Everyone who is involved in the project must be accountable for their

own actions and responsibilities, including the project manager. If even one person is not performing at their best, this can have a domino effect on the rest of the team's productivity and the project's outcome.

### Stakeholders play a crucial role in the success of any project, so it is up to the project manager to ensure that everyone is on the same page

LACK OF STAKEHOLDER ENGAGEMENT

when it comes to their responsibilities and expectations.



## POOR TEAM SKILLS There are times when a project manager may encounter a skills

addressed quickly.

If the team members cannot perform their duties or complete the assigned tasks on time, this will affect the timeline and potentially put

shortage within their team, which can be a serious issue if it is not

the entire project at risk of failure.

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